



MASS



A COHORT PLC COMPANY

EXERCISE SUPPORT

Safety and security
Testing and exercising

Our approach

MASS will engage closely with you throughout the exercise planning and delivery phases. This will help us to understand your background and requirements helping us to ensure that the exercise is designed and executed to optimise its effectiveness.

We firmly believe that you must retain ownership of the exercise but we can provide you with responsive and expert support. Regular reviews and liaison will be supported to instil mutual confidence in the outcome of each programme.

Benefits

Clients who engage our Exercise Support Services experience successful and high quality collective training and exercises, enabling them to attain their objectives and achieve an improved performance.

Our support means that you do not need to maintain an in-house exercise planning staff or advanced simulation and exercise management capability, helping to reduce your costs and mitigate risks.

How we can help

Many organisations find it difficult to support their exercise and training requirements due to restricted resources and time. Contracting out this function to a specialist provider can help to reduce costs and risks.

We can help assess your training requirements helping you improve performance or prepare for the challenges of a new requirement.

This assessment allows us to:

- Set SMART training objectives
- Design a bespoke training event replicating a current real world situation, helping to reinforce the training objectives
- Generate all the scenario information
- Plan and organise the event

Using our state-of-the-art exercise planning and management capability, we will create a highly credible.

“Train as we fight” environment utilising detailed simulation and stimulation. During and post event, we will provide a truthful and effective evaluation and assessment service helping to maximise the long term benefit of your exercise.

Exercise Support

MASS has a first class record of delivering support to collective and decision-making training exercises particularly at higher levels of command in both military and civilian organisations. We will provide a comprehensive range of services to support the achievement of your training objectives. These services include: scope, design, plan, prepare, organise, deliver and assessment of key training events. Further support includes scenario production, exercise control and simulation, including the use of subject matter experts and role players.

Key Features

In dealing with MASS you will be given a solution focussed on you and your needs. We pride ourselves in delivering:

- High value knowledge transfer and skills development
 - Training based on UK knowledge and expertise
 - Extensive use of sophisticated modelling and simulation software
 - A wide ranging portfolio of technical, theoretical and operational training courses
 - Adaptable training configured to your needs
 - Flexible delivery locations either in the UK or at a customer's location
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Safety and Security Testing and Exercising

London 2012 Olympic and Paralympic Games



The requirement

To provide specialist support to a series of government-led multi-agency exercises, testing the coordination of central and local government agencies, LOCOG, TFL and the safety and security arrangements for the London Olympic and Paralympic Games.

The Solution

MASS produced the scenario background and event sequences for the exercises, advised on and assisted with the organisation and control of the exercises and provided an Exercise Control (EXCON) communications and exercise management portal.

The result

MASS contributed significantly to some of the largest and most complex exercises preparing the United Kingdom from Cabinet Office to venue to conduct the Olympic Games.

The challenge

The challenge of facilitating coordination and reporting between multiple agencies created the largest national exercise programme conducted since WW2. The personal involvement of ministers and senior officials from across government departments charged with running the UK during the Olympic Games was a feature of the exercises.

Background

MASS was awarded a contract by the UK Home Office to provide specialist support to a series of government-led multi-agency exercises, testing the coordination, safety and security arrangements for the London 2012 Olympic and Paralympic Games. MASS was supported by sub-contractor Quadratek Consulting Ltd (QCL).

The main agencies involved throughout were:

- Cabinet Office Briefing Room (COBR) and its Government Olympics Executive.
 - National Olympics Coordination Centre Main Operations Coordination Centre
 - Main Operations Coordination Centre (operated by LOCOG)
 - Transport for London
 - London Mayor's Office
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Our approach

MASS facilitated three exercises culminating in a final exercise in April 2012, thought to be the largest command and control exercise conducted in the UK since 1945. The exercises involved some 260 organisations and 4000+ people and encouraged interaction between agencies.

interaction between agencies. MASS was engaged to:

- Produce the scenario background and event sequences for exercises
- Advise on and assist with the organisation and control of the exercises
- Provide EXCON Portal (designed by QCL) delivering exercise management, media web sites, live TV, Scenario Viewer, File Store and Help Desk
- Contribute to post-exercise evaluation

Find out more about our exercise support capabilities

- Talk to our Exercise Support business advisor Nigel Best on 01480 222600 between 0800-1800 UTC
 - Or send an email to nbest@mass.co.uk, explaining what you are interested in.
 - Alternatively, visit our website mass.co.uk for further information.
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